

CONTENTS

1	Safe	ety		 01
	1.1	Safet	y Instruction	 01
2	Brie	fIntro	oduction	 03
	2.1	Syste	m Solution	 03
3	Inst	allatio	on	 04
	3.1	Packa	aging List	 04
	3.2	Locat	ion Selection and Installation	 04
		3.2.1	Requirements for installation location	 04
		3.2.2	Installing the inverter	 05
	3.3	Conn	ection Overview	 07
		3.3.1	System connection	 07
	3.4	PV Co	onnection	 08
	3.5	Batte	ry Connection	 10
		3.5.1	Battery power cable connection	 10
		3.5.2	Battery communication cable connection	 10
	3.6	Grid8	&EPS load Connection	 11
		3.6.1	Grid type selection	 11
		3.6.2	Grid and EPS load connection for split-phase service	 12
		3.6.3	AC cable connection	 13
		3.6.4	CT/Meter connection	 13
	3.7	Work	ing with Generator	 15
		3.7.1	Generator system connection	 15
		3.7.2	Generator Startup and stop settings	 17
	3.8	AC Co	oupling Installation Connection	 17
	3.9	Paral	lel System Connection	 19
		3.9.1	Connection for paralleling system	 19
		3.9.2	Parallel information display	 26
	3.10	Moni	tor System Setup	 26
		3.10.1	Wifi/GPRS/4G/WLAN dongle connection	 26
		3.10.2	Setup the Monitor system	 27
		3.10.3	Set homewifi password to dongle	 27
		3.10.4	4G dongle Monitoring setup	 28
		3.10.5	Third party RS485 communication	 28

Operation Guide 4 4.1 **Operation Mode** 4.1.1 Self-usage mode (Default) 4.1.2 Charge first mode 4.1.3 AC charge mode 4.1.4 Grid peak-shaving Function 4.1.5 Smart load Function Rapid Shutdown 4.2 LCD Display 4.3 4.3.1 Viewing information and alarr 4.3.2 Setting parameters Start-up and shut down the inv 4.4 4.4.1 Start up the inverter 4.4.2 Shut down the inverter 5 **Troubleshooting & Maintenan** Regular Maintenance 5.1 5.2 LED Displays Troubleshooting Based On LCD 5.3 Fan replacement 5.4 Annex1: Technical Data 6 Remote control inverter on/off an 6.1 Parameter setting according to 6.2 6.2.1 Enter service setting 6.2.2 High Voltage and Low Voltage 6.2.3 High Frequency and Low Frequ 6.2.4 Specified Power factor (SPF) 6.2.5 Voltage / Var Mode (Q(V)) ... 6.2.6 Active Power-Reactive Power 6.2.7 Constant Reactive Power Mode 6.2.8 Frequency-Watt (FW) 6.2.9 Voltage-Watt (VW) 6.2.10 Active power limit mode Test parameter tolerances 6.3 7 **Annex2: Lithium Brand Refere**

	29
	29
	29
	30
	31
	31
	31
	32
	32
m/fault record	32
	34
verter	36
	36
	36
ICe	37
	37
	37
D Displays	37
D Displays	41
	41 43
nd modify parameter settings	41 43 43
nd modify parameter settings Rule21	41 43 43 44
nd modify parameter settings Rule21	41 43 43 44 44
nd modify parameter settings Rule21 e Trip	41 43 43 44 44 45
nd modify parameter settings Rule21 e Trip Juency Trip	41 43 43 44 44 45 45
nd modify parameter settings Rule21 e Trip Juency Trip	41 43 43 44 45 45 45
nd modify parameter settings Rule21 e Trip Juency Trip	41 43 43 44 45 45 45 45 45
nd modify parameter settings Rule21 e Trip Juency Trip Mode (Q(P))	 41 43 43 44 45 45 45 45 46 47
nd modify parameter settings Rule21 e Trip Juency Trip Mode (Q(P))	 41 43 43 44 45 45 45 45 46 47 47
nd modify parameter settings Rule21 e Trip juency Trip Mode (Q(P))	 41 43 44 44 45 45 45 46 47 47 48
nd modify parameter settings Rule21 e Trip juency Trip Mode (Q(P))	 41 43 44 44 45 45 45 46 47 48 48
nd modify parameter settings Rule21 e Trip juency Trip Mode (Q(P))	 41 43 44 45 45 45 45 46 47 47 48 48 49
nd modify parameter settings Rule21 e Trip juency Trip Mode (Q(P))	 41 43 44 44 45 45 45 46 47 48 48

1. Safety

1.1 Safety Instruction

General Safety Instructions

International safety regulations have been strictly observed in the design and testing of the inverter Prior to any work, carefully read all safety instructions and observe them at all times when working on or with the inverter. The installation must adhere to all applicable national or international standards or regulations.

Incorrect operation or work may cause:

- injury or death to the operator or a third party
- damage to the inverter and other properties belonging to the operator or a third party.

Important Safety Notifications

There are various safety issues that must be carefully conveyed prior to during and after the installation, as well as during future operation and maintenance. The following are important safety notifications for the operator, owner, and user of this product under normal conditions of use.

A DANGER Dangers of High Voltages and Large Current

- Beware of high PV voltage. Please turn-off the DC switch of PV Panel output before and during the installation to avoid electric shock.
- Beware of high grid voltage. Please turn-off the AC switch at the grid connection before and during the installation to avoid electric shock.
- Beware of large current of the battery output. Please turn-off the battery module before and during the installation to avoid electric shock.
- Do not open the inverter when it's working to avoid electric shock and damage from live voltage and current from the system.
- Do not operate the inverter when it's working, only the LCD and buttons can be touched in limited cases by qualified personnel, Other parts of the inverter can be touched when the inverter is in a a safe state (e.g. fully shut-down).
- Do not connect or disconnect any connections (PV, battery, grid, communication etc.) of the inverter when it's working.
- Make sure the inverter is well grounded, An operator should make sure he is well protected by reasonable and professional insulation measurements (e.g. personal protective equipment (PPE).
- Inspect relevant existing wiring on-site of the installation is in good condition before installation, operation or maintenance.
- Inspect that connections are good between the inverter and PV, battery and grid during installation to prevent damages or injuries caused by bad connections.

A WARNING Avoid Misoperation and Inappropriate Usage

- All the work of this product (system design, installation, operation, setting, configuration and maintenance must be carried out by gualified personnel as required.
- All connections must be in accordance with local and national regulations and standards. ٠
- The inverter and system can inter-connected with the utility grid only if the utility grid permits it. •
- All the warning labels or nameplates on the inverter must be clearly visible and must not be removed, ٠ covered or pasted.
- The installation should consider the safety of future users when choosing the right position and • location as specified in this manual.
- Please keep the children away from touching or misusing the inverter and relevant systems.
- Beware of burning hurt, the inverter and some parts of the system could be hot when working, • please do not touch the inverter surface or most of the parts when they are working. During inverter working states, only the LCD and buttons could be touched.

NOTICE

- Please carefully read this manual before any work is carried out on this inverter, the installation, please keep this manual carefully stored and easy to access at any time.
- The qualified personnel should have had training in the installation and commissioning of the electrical system as well as dealing with hazards, also they should have the knowledge of the manual and other related documents. As the installer or operator they are required to be familiar with local regulations and directives.

Brief Introduction 2.

System Solution 2.1

This product and its associated system are suitable for the following system applications (system diagram):



Installation 3.

Packaging List & Storing 3.1

Packaging List

When the packaging is unpacked, the inner components should match those listed in the list below.



Location Selection and Installation 3.2

3.2.1 Requirements for installation location

a. The mounting wall should be strong enough to bear the weight of the inverter .

b. Please maintain the minimum clearances presented below for adequate heat dissipation.



c. Never position the inverter in direct sunlight, rain, or snow. Please refer to the figure below and choose a well-shaded site or a shed to protect the inverter from direct sunlight, rain, and snow etc. PROTECT the LCD screen from excessive UV exposure



d. The inverter should be installed upright on a vertical surface.



3.2.2 Installing the inverter

The inverter is wall-mounted type and, should be installed on a vertical, solid mounting surface, such as wood studs, brick or concrete wall. Two or more persons may be needed to install the inverter due to its weight. The slots on the mounting bracket can accommodate various stud spacings from 12inches(305mm) to 16inches(406mm).



The mounting steps are as below: (Use brick wall as example)

Step1. Mark the drill holes positions with the mounting bracket, then drill four48mm(5/16inch) diameter holes, making sure the depth of the holes is deeper than 50mm(2inches).



Step2. Install and tighten the expansion bolts into the holes. Then use the corresponding nuts and washers (packaged together with the expansion bolts) to install and fix the wall-mounting bracket on the wall.



Step3. Hang the inverter onto the wall-mounting bracket and lock the inverter on the wall using 2 self-tapping screws on the top of the inverter, lock the safety screws on the left and right sides.



For installation on wood studs

Fasten the mounting bracket on the studs with 4 wood screws, then hang the inverter onto the bracket and lock the inverter on the wall with 2 self-tapping screws.







Connection Overview 3.3

3.3.1 System Connection

The system connection diagram is as below(for US version):



Breakers selection recommendation for both DC and AC

Inverter model	12K
PV Breakers(2Px4)	MPPT1 string 1 : 600V/20A MPPT1 string 2 : 600V/20A MPPT2: 600V/20A MPPT3: 600V/20A
Main Breaker(2P)	200A/240Vac when ups is used for whole home backup 100A/240Vac when ups is used for partial load backup
Generator breaker	100A/240Vac
Integrated Battery Breaker	200A x 2
Integrated Load Breaker	L1:200A L2:200A



Overview of the cable box



The inverter has integrated Load breaker and BAT breaker, and the Load breaker is 200A, the BAT breaker is 2x200A



PV Connection 3.4

The PV connection of this hybrid inverter is the same as that a traditional on-grid solar inverter (string inverter).

10

WARNING

* Please double check the lowest ambient temperature of the installation location. The rated Voc on solar panel nameplate is obtained at 25°CAs the ambient temperature drops, the Solar panel Voc increases. Please ensure the Maximum solar string voltage corrected at the lowest temperature does not exceed the inverter's maximum input voltage of 550V.

	a). Battery communication port(CAN&RS485)
	please check Chapter 3.5.2 for Pin definition
	b). CT Interface: please check Chapter 3.6.4 for CT connection
	c). INV 485: Debugging port
	d). Parallel communication port
	please check Chapter 3.9 for Parallel connection
	e). FAN1/2/3
on	f). NTC: Connection for temperature sensor of lead-acid battery
	g). Meter 485B&485A: For Meter communication
	h). ±12V: Reserved for customer to use, Max 500mA
	i). CAN Matching resistance: Set DIP switch when use inverters in parallel
	j). GEN(NO, NC): Connection for generator auto-start function
	k). DRY(NO,NC): reserved

Cable Requirement:

Cable Size	Minimum Voltage
0-8AWG(5 - 8 mm ²)	600V

NOTICE

1. The inverters have triple MPPTs. For MPPT1, users can connect two strings. For MPPT2 and MPPT3, users can connect one string.

2. When users connect 2 strings to MPPT1, make sure the two strings have the same quantity of solar panels. The inverter will limit the total MPPT1/MPPT2/MPPT3 input current to 25A/15A/15A automatically.

3. The inverter will limit the max solar input power to 18kW total.



face the same direction



Steps for PV connection

a. Strip off 1/4-5/16inch(6~8mm) insulation on the PV string's positive and negative conductors.

b. Use wire ferrules for PV string conductors if they are stranded wire type.

c. Insert the conduit fitting into the opening for PV connection and tighten it from the inside using the counter nut.

d. Route the PV conductors through the conduit fitting and into the inverter.

e. Secure the cable gland in place.

f. Ensure that the cables are connected correctly and securely. Then take appropriate measures to ensure that the conduit and conduit fittings are fastened reliably, and seal the cable entry holes.

Battery Connection 3.5

3.5.1 Battery power cable connection

Cable Requirement:

Model	Cable Size	Minimum Voltage	Torque for cable connection
12K	2/0-3/0 AWG(65-85 mm ²)	600V	9-18(N.M)

Step 1: Strip 1/4-5/16inch(6-8mm) insulation from the cable end and crimp OT rings for the cable ends. Step 2: Route the battery power cable, connect positive to BAT+, negative to BAT-. Step 3: Secure the conduit fitting to the enclosure using the counter nut. Step 4: Fasten the OT rings of battery positive and negative cables to the lugs according to the markings. Step 5: Fix the cable gland in place.



3.5.2 Battery communication cable connection

Correct battery communication cable must be used to connect the battery to the inverter when users choose lithium-ion battery type. Please select 'Lead-acid ' type if the lithium battery can not communicate with the inverter. The battery communication port on inverter is an RJ45 socket, Pin for the RJ45 plug of the communication cable is as below. Make the communication cable according to the below inverter Pin and the correct pinout of communication port on battery. The inverter supports both CAN and Rs485 communication.

Pin	Description
1	NC
2	GND
3	NC
4	BAT CAN H
5	BAT CAN L
6	NC
7	BAT RS485 A
8	BAT RS485 B



After battery power cable and communication cable connection, users need to enter Advanced settings and choose Battery type and brand on the inverter LCD. After you choose the right battery protocol, the communication will be build in 1-2 minutes.

Basic	Grid type	240V	/120V	~	Grid	Freq	60	~ S	et
Charge	Grid regulation				Reconn	_			
Discharge	HV1V	S S	HV2 LV2	V	S S	HV3		v v	S S
Advanced	HF1 Hz	S	HF2	Hz	zS	HF3		Hz	S
	LF1 Hz	S	LF2	Hz	S	LF3		Hz	S
Debug	Battery type 1	:Lead-	acid	~			Se	t	
Device info.	Lithium brand			~ I	Lead cap	acity(Ah)		~
Basic	Charge first(PV)							Set	
Basic	Charge first(PV) Time 1	✓		Charg	ge first po	ower(k	W)	Set	
		✓ 			ge first po charge fi		· [Set	
Basic	Time 1	✓)-[])-[]		Stop o		rst SO	C(%)	Set	
Basic Charge Discharge	Time 1			Stop o	charge fi	rst SO	C(%)		
Basic Charge	Time 1 :: Time 2 :: Time 3 ::			Stop o	charge fi	rst SO	C(%)	Set	

NOTICE

For Li-ion battery

1. Please make sure the lithium-ion battery to be used is compatible with inverters. Please contact your distributor for an updated battery compatible list.

2. If you are using multiple battery modules with the inverter, the inverter communication cable must be connected to the primary battery Please check with your battery supplier for battery primary and subordinate settings.

Customers can refer to Annex2 for detail Lithium Brand definition

For Lead-acid battery

1. The temperature sensor for the lead-acid battery is optional. If you need it, please contact the distributor for purchasing.

2. There are three stages for lead-acid battery charging. For charging/discharge related parameters, please check the charge / discharge settings page.

3.6.2 Grid and EPS load connection for split-phase service

Connection diagram for 120/240V is as below. The connection diagram for 120/208V split phase service is roughly the same except that generator is not supported.

The inverter can be connected to the load side of the service disconnecting means if the busbar rating in the main panel can meet the NEC705.12(B)(3) requirements. Otherwise, a Line side connection can be made to avoid an expensive main panel upgrade.





Grid&EPS load Connection 3.6

C ()

Device info.

3.6.1 Grid type and regulation selection

The inverter can be used with 120/240V split-phase, 120/208V split-phase.

The inverter has passed the main grid-connection regulations in the US(IEEE1547, CA Rule 21, HECO Rule 14H, etc.). If grid is connected to the Inverter, make sure the grid settings are set correctly. Users can choose different Grid Type and regulation in Advanced program on LCD as below:

Basic	Grid type 240V/120V ~ Grid Freq 60 ~ Set
Charge	Grid regulation UL1741&IEEE1547~ Reconnect time(S)
Charge	HV1 V S HV2 V S HV3 V S
Discharge	LV1 V S LV2 V S LV3 V S
Advanced	HF1 Hz S HF2 Hz S HF3 Hz S
Advanced	LF1 Hz S LF2 Hz S LF3 Hz S
Debug	Battery type 1:Lead-acid ~ Set
Device info.	Lithium brand V Lead capacity(Ah)

12

3.6.3 AC cable connection

Cable Requirement:

Current Cross-section		Cable Diameter	eter Minimum Voltage Torque for cable co	
100A	3-2AWG(25-35mm ²)	6-7mm	600V	5(N.M)
200A	1/0-2/0AWG(55-70mm ²)	8-9mm	600V	9-18(N.M)

a. Strip off 5/16-3/8inch(8~10mm) insulation sleeve on the cables.

- b. Use wire ferrules if the cables are made of fine stranded wires.
- c. Secure the conduit fitting to the enclosure using the counter nut of the fitting.
- d. Fasten the grid and EPS load cables to the terminal block in accordance with the markings.
- e. Secure conduit to the conduit fitting.

f. Check that the cables are connected correctly and securely, then take appropriate measures to ensure that the conduit and conduit fitting are secured reliably, and seal the cable entry holes.



3.6.4 **CT/Meter Connection**

To measure the power imported from and exported to the grid, a pair of CTs or one triphase meter must be installed at the service entry point in or near the main service panel. We standardly supply 2 CT for one inverter.

CT Port Pin definition

The CT interface for 2 CTs connection is an RJ45 port, We have made an RJ45 plug on those 2 CTs in advance, so you can connect it to the port directly.

Pin	Description	Ρ
1-4	Reserved	
5	CT2N	
6	CT2P	
7	CT1N	
8	CT1P	





Please refer to the connection diagram for the correct positions of CTs and clamp the 2 CTs on the L1 and L2 wires at the service entry point in the main service panel. CT1(label L1) should go to L1 and CT2(label L2) should go to L2. The arrow on the CT is pointing to the inverter.(*** Incorrectly install CT will cause The Display to show incorrect informations and features of the inverter will not function correctly) If the CT are in a wrong direction, there is an option you can change the direction of the CT on your inverter call: CT Direction Reversed (Only for Direction not CT1 or CT2 Placement) in Advanced Tab. You would not need to go change it physically.



CT Clamp Ratio

The inverter support 3 ratios of CT clamp-1000:1, 2000:1 and 3000:1. The CT ratio of the CTs in the accessory bag is 3000:1. If you are using a 3rd party CT, please ensure the CT ratio is one of them, and select the correct CT ratio setting in the inverter monitor page or on the inverter LCD.





Extend CT clamp cable

The CT wires can be extended with a common ethernet cable if the length is not enough. An RJ45 adapter is needed for the extension. The CT wires can be extended up to 300ft(around 100m).



Meter Connection

If you need to use a meter for import/export detection instead of CTs, you need to connect it to the Meter 485A and 485B terminals on the inverter.



Basic	PV input		✓ Meter or	CT ~	Set
	MODBUS addr		Meter type	~	
Charge	Vpv start (V)		CT ratio	~	
Discharge	Offgrid output 🗸	СТ	direction revers	sed	Set
Advanced	Seamless switch	Cha	arge last	RSD disable	
	AC couple		S output hout Battery	Micro-grid	
Debug	Smart load	Ru	n without grid	Set	
Device info.	PV Arc 🗸	PV	Arc fault clear	Set	~

3.7 Working with Generator

3.7.1 Generator system connection

This hybrid inverter can work with generator. There are Gen ports on the inverter for generator connection. **Generator requirements**: the generator should be neutral bonded type, with 240V/120V output at same time, generator capacity should be larger than 6kW.



Generator Connection-Whole Home Backup



Backup Panel

When the generator is started, all the loads connected to EPS will be supplied by the generator. Meanwhile the battery will be charged.

The pass-through relay on the generator port is 90A. When the generator is on, please ensure the total load and charge current will not exceed 90A.

The generator start signal shall be connected to the COM board GEN Nominal Open(NO1 and CO1), or Nominal Close(NC1 and NO1) port, if users want to start generator remotely.



3.7.2 Generator Startup and Stop settings

Basic	Operating Mode Use SOC % 🖌 Use Bat V 📄 Set	Basic Generator
Charge	Bat charge current limit(A)	Charge current limit(A) Gen rated power(kW) Se
onargo		Charge start Volt(V) Charge start SOC(%)
Discharge	AC charge 🗸 According to SOC/Volt Set	Discharge Charge end Volt(V) Charge end SOC(%)
Advanced	AC charge power(kW) Start AC charge SOC(%)	Advanced AC couple
Advanced	Time 1 Start AC charge Volt (V)	Advanced Start Volt(V) Start SOC(%) Se
Debug	Time 2 Stop AC charge SOC(%)	Debug End Volt(V) End SOC(%)
Device info.	Time 3 Stop AC charge Volt (V)	Device info.

It depends on the Bat operating mode setting, The system will use either battery SOC or battery voltage to determine whether the system needs to start or stop the generator.

Generator Start Conditions

When utility fails and

-When battery is discharged to cut-off settings

or there is force charge request from battery.

or when the battery voltage or SOC is lower than the Generator Charge start Volt/SOC settings,

Generator Stop Conditions

when battery voltage or SOC is higher than Charge end Volt/SOC settings value.

3.8 AC Coupling Installation Connection

The inverter supports AC coupling connection with the existing grid-interactive solar system. The existing solar system is connected to the inverter's GEN port.



After AC couple function enabled:

When the Grid is on, the GEN terminal is connected to the grid terminal inside the inverter. In this case the hybrid inverter will bypass the interactive inverter AC to the grid and EPS.

When grid is off, The GEN terminal is connected to the EPS terminal inside the inverter. In this case, the loads will be first supplied by solar power. If solar panels are generating more power than load consumption, the excess solar power will be stored to the battery. When solar power exceeds the sum of load power and max battery charging power, e.g. when battery is nearly full. The inverter will signal the grid interactive inverter to reduce power via the frequency shifting power reduction mechanism, thus to maintain the balance of generation and consumption of the micro grid system.

AC Coupling Settings

Basic	PV input		✓ Meter or	· CT ~	Set
	MODBUS addr		Meter type	~	
Charge	Vpv start (V)		CT ratio	~	
Discharge	Offgrid output	\checkmark	CT direction rever	sed	Set
Advanced	Seamless switch		Charge last	RSD disable	
	AC couple		EPS output without Battery	Micro-grid	
Debug	Smart load		Run without grid	Set	
Device info.	PV Arc	~	PV Arc fault clear	Set	~

Users need to enable AC coupling function when they connect existing on grid system to GEN terminal

Start SOC(%): The SOC at which the AC coupled inverters are turned on when in off-grid mode. 50%~70% recommended

End SOC(%): The SOC at which the AC coupled inverters are shut down when in off-grid mode. 90% recommended

When On-Grid and Export to Grid enabled, the AC-coupled inverter will always be on, and it will sell any extra power back to the grid. Ensure you are allowed to sell power to your utility provider. When export to Grid is disabled, the AC-coupled inverter will stay at off mode and could not work at on-grid mode to sell power.

Basic	Generator		
	Charge current limit(A)	Gen rated power(kW)	Set
Charge	Charge start Volt(V)	Charge start SOC(%)	
Discharge	Charge end Volt(V)	Charge end SOC(%)	
<u>.</u>	AC couple		
Advanced	Start Volt(V)	Start SOC(%)	Set
Debug	End Volt(V)	End SOC(%)	
Device info.			^









			Г	
Basic	Grid type	240V/120V ~	Grid Freq 60	1
	Grid regulation	Grid regulation UL1741&IIEEE1547~	Reconnect time(S)	
unarge	HV1 V	S HV2	S HV3	>
Discharge	LV1	S LV2	<pre></pre>	>
	HF1 Hz	S HF2	Hz S HF3	H
Advanced	LF1 Hz	S LF2	Hz S LF3 H	Ŧ
Debug				
	Battery type	1:Lead-acid <	Set	ä
Device info.	Lithium brand	>	Lead capacity(Ah)	

Connection for paralleling system

3.9.1

3.9

Parallel System Connection



(20)



Grid type setting for each inverter

Inv1 setting

	ase < Set					<	
	Phase R Phase			ta			
m	se primary~	ry	Set	ohase Reset			\$
Parallel system	Role 3 phase primary~	Parallel battery	Share battery 🗸	Auto Detect Phase			
Basic	Charde	200	Discharge	Advanced	Debug	Device info.	

S

LF3

S

HZ H

HF3 LV3

> H H

HF2 LF2

S

НЧ HA

HF

S

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Advanced

S S S

> >

HV3

S

HV2 LV2

S

>

Н< 5

S

>

Discharge

Set >

Grid Freq 60

 $\mathbf{\Sigma}$

208V/120V

Grid type n 6ə.

Basic

UL1741&IIEEE1547

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Charge

<

capacity(Ah)

Lead

>

um brar

ith

Device ir

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4

Set

>

acid

1:Lead-

Battery type

Debug

(21)



(22)



•

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\$



Please put the CAN communication PIN to on status for the first and the end inverter



If the parallel cable is not enough or long enough, please make a straight pin to pin cable

Settings for paralleling function in monitor system

1. Set up monitoring for the system, add all dongles to one station. Users can login to visit the monitoring system, Configuration->Station->Plant Management->Add a dongle to add dongles.

		🕝 Monito	r 🅕 Data	🔎 Configuratio	n 📮 Ove	erview 🗋 M			User Center
Stations		🕇 Add Sta	tion					Search by station	name X
Datalogs		Plant name	Installer	End User	Country	Timezone	Daylight saving time	Create date	Action
Inverters	1	Genesis		Aspergo Install	South Africa	GMT+2	No	2019-03-14	Plant Management 🔻
Users	2	Butler Home	Elangeni	johnbutler	South Africa	GMT+2	No	2019-03-25	Plant Management 🔻
05615	3	Office			South Africa	GMT+2	No	2019-06-03	Plant Management 🔻
	4	Cronje Home	Broomhead	cronje	South Africa	GMT+2	No	2019-07-16	Plant Management 🔻

2. If the system shares a single battery bank, enable the shared battery function otherwise disable the shared battery function.

3. Set the system as a parallel group in the monitor system

		🕝 Monit		🕕 Data	🌻 Confi			Overview	🗋 Mainta				er Cent	er
Stations Overview		Station Nar	ne]							Search by	inverter SN	×	
Device Overview		Serial number	Status	Solar Power	Charge Power	Discharge Pow	Load	Solar Yielding	Battery Dischar	Feed Energy	Consumption E	Plant name	Parallel	Action
	1	0272011008	< Normal	228 W	42 W	0 W	182 W	215.3 kWh	39.6 kWh	0 kWh	551.2 kWh	Dragonview	A-1	Parallel
	2	0272011011		35 W	32 W	0 W	0 W	158.7 kWh	21.1 kWh	0 kWh	160.5 kWh	Dragonview	A-2	Parallel
	3	0272011012		1 kW	129 W	0 W	1 kW	170.3 kWh	49.9 kWh	0 kWh	434.5 kWh	Dragonview	A-3	Parallel
	4	0272011017		79 W	48 W	0 W 0	106 W	99 kWh	85.6 kWh	0 kWh	257.1 kWh	Dragonview	A-4	Parallel

Please contact your inverter supplier for more detailed guidance for paralleling system

3.9.2 Parallel information display



NOTICE

Notices for parallel system:

- A. Ensure the Generator is connected to all systems in parallel(if application).
- PV panels in the primary inverter.
- C. The values shown on the LCD of each inverter represent the inverter's contribution, not the system's total.

3.10 Monitor System Setup

3.10.1 Wifi/GPRS/4G/WLAN dongle connection

Users can use a WiFi/ WLAN /4G /2G dongle to monitor their inverter, and view the monitoring data on a computer or smart phone remotely.

To view data on smart phone, please download APP from the Google Play or Apple APP store, then login with their user account.



When installing the inverter, make sure that the dongle is connected to the inverter.

The information in the red box shows the parallel information Pnum: 01~10, display number of parallel units Role: P or S, P means Primary and S means Subordinate Phase: 1~3, 1: R Phase, 2: S Phase, 3: T Phase

B. If you cannot divide the number of PV panels connected to each inverter, it is recommended to have more

3.10.2 Setup the monitor system

1. Sign up an account on the mobile phone APP or Website

The "customer code" is a code we assign to your distributor or installer. You can contact your supplier for their code.

	* Cluster North America
User name	* Username
A Pass word	* Password
Remember username Auto login	* Repeat password
Remember username Auto login	Realname
LOGIN	* E-mail
Forget password?	Tel number
	* Station name
	* Daylight saving time
- or	* Continent North America 🔻
	* Region North America 🔻
	* Country United States of America 🔻
	* Time zone GMT - 5 🔻
REGISTER	* Address
DONGLE CONNECT	* Customer code (Distributor/Installer code)
(PRODUCT WARRANTY) (LOCAL CONNECT)	* Dongle SN
	* Dongle PIN
Version 2.9.4	REGISTER

2. The station and wifi dongle will be created auto when
you register, if you want have more stations need to be
created, you can create as below

+ Cluster: A	america 🔹 🛞
Station name / Serial nu	imber Q
Taiwan	Offline 2018-03-19 EDIT ADD DONGLE
Grimsby	Offline 2018-05-0 8
Unit 24 Denholme Gate	EDIT ADD DONGLE
tlm_test_1	Offline 2018-05-17 EDIT ADD DONGLE
PylonTech-Test	Offline 2018-05-17 EDIT ADD DONGLE

3.10.3 Set homewifi password to dongle

1. Connect your mobile phone to the "BAXXXXXXX" wireless network where "BAXXXXXXXX" is the serial number of the WiFi dongle.

2. Click the "WiFi MODULE CONNECT" button on the APP

3. Select the home WiFi that the WiFi dongle is to be connected to, and enter the WiFi's password. And then click "HomeWifi Connect". The WiFi dongle will restart and try to connect to our server automatically.

4. Check the LEDs' status on the WiFi dongle. The middle light should be solidly lit when the WiFi dongle connects to our server successfully.



5. Now you can disconnect your mobile phone from the "BAxxxxxxx" wireless network. Login on the APP with your account, you'll find the inverter information already appears. Now you'll be able to monitor and control the inverter remotely on any smart phone or computer that has an Internet connection.

Please download the following guides for setting up WiFi dongle and monitoring account at

Document Reference:

1. Wifi Quick Guidance

Quick guidance for setting connection of WiFi module to home WiFi, you can also find a printed version in the packaging of the WiFi module.

2. Monitor system setup for Distributors and Monitor system setup for endusers Account registration, the description of each items and parameters, setting parameters

3. Monitor_UI_Introduction

Introduction of monitor interface

3.10.4 4G dongle monitoring setup

Customer should register the account as 3.10.2 first. Make sure you have put SIM card inside 4G dongle. Plug 4G dongle in, and 5 minutes later, you will be able to see your inverter online.

3.10.5 Third party RS485 communication

Meter 485B&485A: are used when the Meter is not connected. These two pins can be used to communicate with the inverter using our Rs485 modbus protocol.

INV485: This interface is shared with the WIFI module. If the WIFI module is not in use, users can use this interface to communicate with the inverter.

Please contact your distributor to get the protocol for third party APP development.



Pin	Description
1	485B
2	485A
3-8	/



4. Operation Guide

4.1 Operation Mode and Function

The inverter has different working modes and functions to meet customers' various demands. The working modes and functions are as below.

4.1.1 Self-usage Mode (Default)

In this mode, the priority order of load supply sources is Solar>Battery>Grid. The priority order of solar power usage is Load>Battery>Grid.

Application Scenarios

Self consumption mode will increase the self consumption rate of solar power and reduce the energy bill significantly

Related Settings

Effective when Charge Priority , AC Charge, and Forced discharge are disabled

> Example



4.1.2 Charge First Mode

The priority order of solar power usage will be Battery >Load >Grid. During the Charge Priority time period, load is first supplied with grid power. If there is excess solar power after battery charging, the excess solar power will take load together with grid power.

> Application Scenarios

When users want to use solar power to charge batteries, grid power is used to supply loads.

Related Settings



Example



	Set	
Charge first power(kW)		
Stop charge first SOC(%)		
Stop charge first Volt(V)		
Float voltage(V)	Set	^
		~
		~

4.1.3 AC Charge Mode

Basic	Operating Mode Use SOC % 🖌 Use Bat V Set
Charge	Bat charge current limit(A)
Discharge	AC charge According to SOC/Volt Set
Advanced	Time 1 Start AC charge Volt (V)
Debug	Time 2 Stop AC charge SOC(%)
Device info.	Time 3 Stop AC charge Volt (V)

Users can charge batteries with grid power when electricity prices are cheap, and discharge battery power to supply load or export to the grid when electricity prices are high.

> Application Scenarios

When users have a Time of Use(TOU) rate plan. > Related Settings

4.1.4 Grid peak-shaving Function



Grid peak-shaving & Grid peak-shaving power(kW): Is used to set the maximum power that the inverter will draw from its grid power.

4.1.5 Smart load Function

Basic	Grid peak-shaving 🗸	Peak-shaving power(kW) Set
Charge	Time 1	Start SOC1 Start Volt1
Discharge	Time 2	Start SOC2 Start Volt2
Advanced	Smart load Start PV power (kW)	On Grid always on
Debug	Smart load start Volt(V)	Smart load start SOC(%)
Device info.	Smart load end Volt(V)	Smart load end SOC(%)
Basic	PV input	Meter or CT Set
Basic Charge	PV input MODBUS addr Vpv start (V)	Meter or CT Set Meter type CT ratio
	MODBUS addr	Meter type
Charge	MODBUS addr Vpv start (V) Offgrid output ✓ C Seamless switch C	Meter type CT ratio CT ratio Set harge last RSD disable RSD disable
Charge Discharge Advanced	MODBUS addr Vpv start (V) Offgrid output ✓ C Seamless switch C	Meter type CT ratio T direction reversed Set
Charge Discharge Advanced Debug	MODBUS addr Vpv start (V) Offgrid output ✓ C Seamless switch C AC couple	Meter type CT ratio CT ratio Set harge last RSD disable PS output Micro grid
Charge Discharge Advanced	MODBUS addr Vpv start (V) Offgrid output ✓ C Seamless switch C AC couple E W Smart load R	Meter type CT ratio CT ratio Set harge last PS output ithout Battery Micro-grid

• Smart Load: This function is to make the Gen input connection point as an load connection point, if you enable it, inverter will supply power to this load when the battery SOC and PV power is above a user setup value. e.g. Smart load start SOC=90%, Smart load end SOC=85%, Start PV power=300W, it means: When the PV power exceeds 300W, and the battery system SOC gets to 90%, the Smart Load Port will switch on automatically to supply the load which is connected on this side. When the battery reaches SOC<85% or PV power<300w, the Smart Load Port switch off automatically.

Note:

If you enable the Smart load function, it's forbidden to connect the generator at the same time, otherwise the device will be damaged!

4.2 Rapid shutdown

The inverter includes a rapid shutdown system that complies with 2017 and 2020 NEC 690.12 requirements.



4.3 LCD Display

Users can view inverter running status, real time power, daily and accumulated energy information conveniently on inverter LCD. In addition to the above information, users can also check alarm and fault record on the display for troubleshooting.

4.3.1 Viewing information and alarm/fault record

> Home Page

Touch the screen to light it up if it's in sleep mode. The Home page will appear on the display. Users will see a system overview diagram along with the real time information of each component, such as battery SOC, battery charging/discharging power, grid import/export power, load power, etc. On the right part of the screen, users can check daily and accumulated solar energy, battery charged/discharged energy, grid imported/exported energy, as well as load consumption.



> Detailed System Information

be able to view the detailed real time solar information, battery

	Vbat	Ibat		Vgrid
Solar	Pchg	Pdischg	Solar	VgridL1N
Battery	Vbat_Inv	BatState	Battery	Vgen
Башегу	SOC/SOH	CycleCnt		Pimport
Grid	Vchgref/Vcut	Bat capacity	Grid	Pinv
	I maxchg	I maxdischg	Unit	Pload
UPS	Vcellmax	Vcellmin	UPS	Eimport_day
	Tcellmax(°C)	Tcellmin(°C)		Eimport_all
Other	BMSEvent1	BMSEvent2	Other	Einv_day
	Echg_day	Edischg_day		Einv_all
	Echg_all	Edischg_all		Eload_day
	Vups	Fups		Status
Solar	VupsL1N	VupsL2N	Solar	SubStatus
Pottony	Pups	Sups	Potton	FaultCode
Battery	PupsL1N	SupsL1N	Battery	Vbus1/Vbus2
Grid	PupsL2N	SupsL2N	Grid	T0/T1(°C)
	Eups_day	Eups_all		OCP/Grid OnO
UPS	EupsL1N_day	EupsL1N_all	UPS	InnerFlag/Run
	EupsL2N_day	EupsL2N_all		Dis/chg LimitRe
Other			Other	Inv/Rec LimitRe
				Para status

	Vgrid	Fgrid	
Solar	VgridL1N	VgridL2N	
Battery	Vgen	Fgen	
	Pimport	Pexport	
Grid	Pinv	Prec	
Olla	Pload		
UPS	Eimport_day	Eexport_day	
	Eimport_all	Eexport_all	
Other	Einv_day	Erec_day	
	Einv_all	Erec_all	
	Eload_day	Eload_all	
Solar	Status	StatusPre	
	SubStatus	SubStatusPre	
Battery	FaultCode	AlarmCode	
	Vbus1/Vbus2	VbusP/VbusN	
Grid	T0/T1(°C)	T2/T3(°C)	
	OCP/Grid OnOff Cnt	ExitReason1/2	
UPS	InnerFlag/Run Trace	NoDis/chgReaso	
	InnerFlag/Run Trace Dis/chg LimitReason	NoDis/chgReaso	t
UPS Other	InnerFlag/Run Trace Dis/chg LimitReason Inv/Rec LimitReason	NoDis/chgReaso	t
	InnerFlag/Run Trace Dis/chg LimitReason	NoDis/chgReaso	t
	InnerFlag/Run Trace Dis/chg LimitReason Inv/Rec LimitReason	NoDis/chgReaso	t

> Fault/Alarm Information

Touching the bell icon at the bottom of the screen, you'll see all the current and historical fault & warning information on this page.

Fault status	• M3 Rx failure	 Model fault 	• Eps short circuit	Fault status	 Bat Com failure 	AFCI Com failure	AFCI high
	 Eps power reversed 	Bus short circuit	Relay fault	-	 Meter Com failure 	Bat fault	Auto test failure
Alarm status	• M8 Tx failure	•M3 Tx failure	 Vbus over range 	Alarm status	 Lcd Com failure 	• Fw mismatch	 Fan stuck
ault record	• Eps connect fault	•PV volt high	Hard over Curr	Fault record	 Bat reversed 	Trip by no AC	Trip by Vac abnor
autrecord	Neutral fault	•PV short circuit	 Temperature faul 		 Trip by Fac abnormal 	 Trip by iso low 	 Trip by gfci high
larm record	Bus sample fault	 Inconsistant 	 V8 Rx fault 	Alarm record	Trip by dci high	 PV short circuit 	GFCI module fault
	Para Comm error	 Para primary loss 	Para rating Diff		Bat volt high	Bat volt low	Bat open
	 Para Spec Diff 	• Para Phase set error	• Para Gen unAcco	rd	 Offgrid overload 	 Offgrid overvolt 	 Meter reversed
	 Para Sync loss 	•Fault A	• Fault B		 Offgrid dcv high 	 RSD Active 	Alarm A
1							
Fault status	• Fault C	•Fault D Er	• Fault E	Fault status	Para Phase loss	• Para no BM set	• Para multi BM s
	Error code				Alarm code		
Fault status	Error code				Alarm code		
Fault status) Alarm status)	Error code			Fault status Alarm status	Alarm code		
Fault status) Alarm status)	Error code 1 2 3 4			Fault status	Alarm code		
Fault status) Alarm status) Fault record	Error code			Fault status Alarm status	Alarm code		
	Error code 1 2 3 4 5			Fault status Alarm status Fault record	Alarm code		
Fault status) Alarm status) Fault record	Error code 1 2 3 4 5 6			Fault status Alarm status Fault record	Alarm code 1 2 3 4 5 6		
Fault status) Alarm status) Fault record	Error code 1 2 3 4 5 6 7		ror time	Fault status Alarm status Fault record	Alarm code 1 2 3 4 5 6 7		• Para multi BM se

4.3.2 Setting Parameters

Clicking on the gear icon at the bottom of the screen, you'll get into the parameter setting page of the inverter.

a. Basic settings

Basic	Standby:		Restart inverter	Reset
Charge	Export to Grid	~	Max Export to Grid(k)	N) Set
Discharge	Zero Export			
Advanced				
Debug				
Device info.				

• Standby: Is for users to set the inverter to normal status or to standby status. In standby status, the inverter will stop any charging or discharging operations, as well as solar-feed-in.

b. Charge setting

Basic Operating Mode Use SOC % 🗸 Use Bat V	Set
Charge Bat charge current limit(A)	
Discharge AC charge 🗸 According to SOC/Volt	Set
AC charge power(kW) Start AC charge SOC(%)	
Advanced Time 1 Start AC charge Volt (V)	
Debug Time 2 Stop AC charge SOC(%)	
Device info. Time 3 Stop AC charge Volt (V)	
	1
Basic Charge first(PV) V Set	J
Charge Time 2	
Discharge Time 3 Stop charge first Volt(V)	
Advanced Absorb voltage(V) Float voltage(V) Set]
Debug Start derate Volt(V)	~
Device info.	~
Basic Generator	
Charge current limit(A) Gen rated power(kW)	Set
Charge Charge start Volt(V) Charge start SOC(%)	
Discharge Charge end Volt(V) Charge end SOC(%)	
Advanced AC couple	
Start Volt(V) Start SOC(%)	Set
Debug End Volt(V) End SOC(%)	_
Device info.	^

- **Restart inverter**: Restart the system, please note the power maybe interrupted when restarted.
- **Export to Grid**: Is for users to set a zero export function. If exporting solar power is not allowed, users need to disable the "Export to Grid" option. If users' utility meter is tripped with even a little solar export, "Zero export" can be enabled Thus the export detection and adjustment will take place every 20mS, which will effectively avoid any solar power being exported. If export is allowed, users can enable "Export to Grid" and set a maximum allowable export limit in "Max Export to Grid(kw)".

• **Operating Mode** : Users can decide to use SOC or BatV to control charge and discharge logic depending on battery type.

• Bat charge current limit(A): Users can set Max charge current.

• AC Charge: Utility charge.configuration If users want to use grid power to charge their battery, then they can enable "AC Charge", set time periods when AC charging can happen, AC Charge power(kW) to limit utility charging power, and "Stop AC Charge SOC(%)" as the target SOC for utility charging. "Stop AC Volt(V)" as the target battery voltage for utility charging.

• **Charge first**: PV charge configuration. When using enable Charge first, PV will charge the battery as a priority, set time periods when PV charge can happen, charge first power(kW) to limit PV charge power, and "Charge first SOC(%)" as the target SOC for PV charge first. "Charge first Volt(V)" as the target battery voltage for PV Charge first.

• Lead acid: When using Lead-acid battery, you need to set parameters in these programs, Follow the battery manufacturer's recommendation.

Generator

• Bat charge current limit(A): Set the Max. battery charge current from the Generator. The Generator will start charging according to the Charge start Volt/SOC, and stop charging when the battery voltage or SOC reaches the Charge end Volt/SOC value.

Gen rated power: Inverter has the peak-shaving function, when you need you can enable it and setup the Gen peakshaving power(W)

c. Discharge setting

Basic	Operating Mode Use SOC % 🗹 Use Bat V 📃 Set
	Discharge current limit(A) Discharge start power(W)
Charge	On-grid Cut-off(%) Off-grid Cut-off(%)
Discharge	On-grid Cut-off(V) Off-grid Cut-off(V)
Advanced	Forced discharge 🖌 Set
	Time1 Discharge power(kW)
Debug	Time 2 Stop discharge SOC(%)
Device info.	Time 3 Stop discharge Volt(V)

• Operating Mode

You can choose "Use SOC %" or Use Bat V" to control the battery discharge state

• **Discharge current limit(A)**: The Max. discharge current from battery

• Discharge start power(W): The Min. value can be set to 50. When the inverter detects the import power is higher than this value, battery start discharging, otherwise battery will keep standby

On-grid Cut-off(%) and Off-grid Cut-off(%) /On-grid Cut-off(V) and Off-grid Cut-off(V):

End of discharge SOC/Cut off voltage in on-grid and off-grid condition respectively.

Forced discharge: Settings for battery force discharge within certain time period. In the preset time period, the inverter will discharge battery at the power set by "discharge power", until battery SOC or voltage reaches "Stop discharge "value.

d. Advanced setting

Device info.

Lithium brand

Grid Freq 60 v Set Grid type 208V/120V Basic Grid regulation UL1741&IEEE1547 Reconnect time(S) Charge HV1 S HV2 S HV3 Discharge v IV1 S LV2 S LV3 S HF3 HF1 S HF2 Hz ß Advanced S LF2 S LF3 S LF1 Hz Hz Hz Debug Set Battery type 1:Lead-acid ~

Lead capacity(Ah)

- Advanced setting is mainly by installer after installation.
 - Grid type: You can choose by yourself,240/120V, 208/120V.
 - Battery type: No battery, lead-acid or lithium-ion.
 - If lead-acid battery is selected, please input correct battery capacity
 - If lithium-ion battery is selected, please choose the battery brand in the Lithium brand drop down list.

Basic	PV input	✓ Meter or CT ✓	Set
	MODBUS addr	Meter type 🗸 🗸	
Charge	Vpv start (V)	CT ratio ~	
Discharge	Offgrid output 🗸 🗸	CT direction reversed	Set
Advanced	Seamless switch	Charge last RSD disable	
	AC couple	EPS output without Battery Micro-grid	
Debug	Smart load	Run without grid Set	
Device info.	PV Arc 🗸	PV Arc fault clear Set	~

The supported CT ratio is 1000:1, 2000:1, 3000:1. default CT ratio is 3000:1. If 3rd party CT is to be used, please ensure its CT ratio is one of them, and set it accordingly. The battery brand in the Lithium brand drop down list.

- Meter type: Please select it according to the meter that's to be installed.
- Charge last: When users want to us solar power in the order of loads -- grid export -- battery charging.

• Offgrid output: It is for users to set if the inverter provides backup power or not when the grid is lost. If users want the load to be seamlessly transferred to the inverter backup power, "Seamless switch" must be enabled. If customers don't have a battery installed yet, but still wish to have inverter backup power with only solar panels connected, "PV Grid Off" can be enabled to use solar power to supply load when the grid fails or load-shedding happens. Micro-grid: only needs to be set when the generator is connected to the inverter's grid port. With this option enabled, the inverter will use AC power to charge the battery and won't export any power through the grid port if AC power is present at the inverter's grid port.

• **CT direction reversed**: If the CTs are in a wrong direction which will cause the display to show incorrect information and features of the inverter will not function correctly, the installer can modify it by selecting it(only for direction not CT 1 or CT 2 placement), there is no need to reconnect the CTs and no need to go change it physically, in the order of loads--grid export--battery charging.



NOTICE

Notice:

(1) All setting of parallel inverters need to be done in Standby or Fault Mode (2) If the system is connected to a lithium battery, the host of the lithium battery needs to communicate with the inverter which is set as Primary in the parallel system. (3) Please keep all the setting are same for each inverter in the parallel system on the LCD or Web monitor

4.4 Start-up and shut down the inverter

4.4.1 Start up the inverter

Step1. Turn on the battery system firstly, then turn on the built-in the battery breaker.

Step2. Make sure the PV voltage of the strings are higher than 120V, and check if the inverter works in PV charge or PV charge back-up mode.

Step3. Turn on the built-in load breaker.

Step4. Make sure step1and 2 above work properly before turning on the grid power or generator breaker, and check if the inverter can go to bypass mode and on-grid mode normally.

4.4.2 Shut down the inverter

Danger: Do not disconnect the battery, PV and AC input power under load. If there is emergency issue, and you have to shut down the inverter, please follow the steps as below. Step1. Turn off the Grid breaker of the inverter.

Step2. Switch off the load breaker.

Step3. Turn off PV breaker and then battery breaker, waiting for the LCD to go off.

- **Role:** The Role setting of the parallel system. It is set to 1 phase primary by default. In a parallel system, only one inverter is allowed to be set as Primary, and the others are all Subordinate.
- **Phase:** This is the phase code setting of the EPS output. The system will automatically detect the phase sequence of the inverter (consistent with the phase sequence of the connected Grid mains) and display on the inverter after it is connected to the grid
- Share battery: When the inverter is connected as a parallel system, all inverters need to share the battery, and set the "Share Battery" to "Enable" at the same time

5. Troubleshooting & Maintenance

5.1 Regular Maintenance

• Inverter Maintenance

a. Check the inverter every 6 months or 1 year to verify if there are damages on cables, accessories, terminals and the inverter itself.

b. Check the inverter every 6 months to verify if the operating parameter is normal and there is no abnormal heating or noise from the inverter.

c. Check the inverter every 6 months to confirm there is nothing that covers the inverter heat sink, if there is, shut-down the inverter and clear the heat sink.

• Battery Maintenance

Follow the manufacturer's requirements on maintenance. When you carry out these works on batteries, please make sure to fully shut-down the inverter for safety consideration.

5.2 LED Displays

LED	Display	Description	Suggestion
Creater LED	Solid lit	Working normally	
Green LED	Flashing	Firmware upgrading	Wait till upgrading complete
Yellow LED	Solid lit ——	Warning, inverter working	Need troubleshooting
Red LED	Solid lit	Fault, inverter stop work	Need troubleshooting

5.3 Troubleshooting Based On LCD Displays

Once there is any warning or fault occurring, users can troubleshoot according to the LED status and the warning/fault information on the LCD.

1. Fault on the LCD

If the dot on the left of fault item is red, it means the fault is active. When it is grey, it means the fault is defective.

Fault status	 M3 Rx failure 	 Model fault 	• Eps short circuit
	 Eps power reversed 	 Bus short circuit 	Relay fault
Alarm status	 M8 Tx failure 	•M3 Tx failure	 Vbus over range
	• Eps connect fault	•PV volt high	• Hard over Curr
Fault record	Neutral fault	•PV short circuit	• Temperature fault
Alarm record	Bus sample fault	 Inconsistant 	● Л8 Rx fault
	 Para Comm error 	 Para primary loss 	 Para rating Diff
	 Para Spec Diff 	• Para Phase set error	Para Gen unAccord
	 Para Sync loss 	•Fault A	• Fault B
	• Fault C	•Fault D	• Fault E

Fault	Meaning	Troubleshooting
M3 Rx failure	M3 microprocessor fails to receive data from DSP	Restart inverter, if the error still exists, contact
Model fault	Incorrect model value	your supplier.
Eps short circuit	Inverter detected short-circuit on EPS output terminals	 Check if the L1, L2 and N wires are connected correctly at inverter EPS output port; Disconnect the EPS breaker to see if fault remains. If fault persists, contact your supplier.

Eps power reversed	Inverter detected power flowing into EPS port					
Bus short circuit	DC Bus is short circuited					
Relay fault	Relay abnormal	Restart inverter, if the error still exists, contact				
M8 Tx failure	DSP fails to receive data from M8 microprocessor	your supplier.				
M3 Tx failure	DSP fails to receive data from M3 microprocessor					
Vbus over range	DC Bus voltage too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range, and this fault still appears, contact your supplier.				
Eps connect fault	EPS port and grid port are connected mixed up	Check if the wires on EPS port and grid port are connected correctly. If the error exists, contact your supplier.				
PV volt high	PV voltage is too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range, and this fault still appears, contact your supplier.				
Hard over curr	Hardware level over current protection triggered	Restart inverter, if the error still exists, contact your supplier.				
Neutral fault	Voltage between N and PE is greater than 30V	Check if the neutral wire is connected correctly.				
PV short circuit	Short circuit detected on PV input	Disconnect all PV strings from the inverter. If the error persists, contact your supplier.				
Temperature fault	Heat sink temperature too high	Install the inverter in a place with good ventilation and having no direct sunlight. If the installation site is okay, please check if the NTC connector inside the inverter is loose.				
Bus sample fault	Inverter detected DC bus voltage lower than PV input voltage					
Inconsistant	Sampled grid voltage values of DSP and M8 microprocessor are inconsistent	Restart inverter, if the error still exists, contact your supplier.				
M8 Rx fault	M8 microprocessor fails to receive data from DSP					
Para Comm error	Parallel communication abnormal	1.Please check whether the connection of the parallel cable is loose, please connect the parallel cable correctly2.Please check and make sure the PIN status of CAN communication cable from the first to the end inverter right				
Para primary loss	No primary in the Parallel system	 1.If a primary has been configured in the system, the fault will be automatically removed after the primary works. If so, you can ignore it. 2.If a primary has not been configured in the system, and there are only subordinate in the system, please set the primary first. Note: For single unit running system, the role of the inverter should be set as "1 phase primary" 				

Para rating Diff	Rated power of parallel inverters are inconsistent	Please confirm that the rated power of all inverters are the same, or you can contact service to confirm				
Para Phase set error	Incorrcet setting of phase in parallel	Please confirm that the wiring of the parallel system is correct first. In this case, then connect each inverter to the grid, the system will automatically detect the phase sequence, and the fault will be automatically resolved after the phase sequence is detected.				
Para Gen un Accord	Inconsistent generator connect in parallel	Some inverters are connected to generators, some are not. please confirm that all inverters in parallel are connected to generators together or none of them are connected to generators				
Para sync loss	Parallel inverter fault	Restart inverters, if the error still exists, contact your supplier				

2. Alarm on the LCD

If the dot on the left of fault item is yellow, it means the fault is active. When it is grey, it means the fault is defective.

		- 4501.0 ()		
Fault status	 Bat Com failure 	 AFCI Com failure 	 AFCI high 	
	 Meter Com failure 	 Bat fault 	 Auto test failure 	
Alarm status	 Lcd Com failure 	• Fw mismatch	 Fan stuck 	
Fault record	 Bat reversed 	• Trip by no AC	• Trip by Vac abnormal	
Fault lecolu	 Trip by Fac abnormal 	• Trip by iso low	 Trip by gfci high 	
Alarm record	 Trip by dci high 	• PV short circuit	 GFCI module fault 	
	 Bat volt high 	Bat volt low	 Bat open 	
	 Offgrid overload 	 Offgrid overvolt 	 Meter reversed 	
	 Offgrid dcv high 	 RSD Active 	• Alarm A	
	• Para Phase loss	• Para no BM set	• Para multi BM set	

Alarm	Meaning	Troubleshooting
Bat com failure	Inverter fails to communicate with battery	Check if communication cable is correct, and if you have chosen the correct battery brand on inverter LCD. If all is correct but this error persists, please contact your supplier.
AFCI com failure	Inverter fails to communicate with AFCI module	Restart inverter, if the error persists, contact your supplier.
AFCI high	PV arc fault is detected	Check each PV string for correct open circuit voltage and short circuit current. If the PV strings are in good condition, please clear the fault on inverter LCD.
Meter com failure	Inverter fails to communicate with the meter	 Check if the communication cable is connected correctly and in good condition. Restart inverter. If the fault persists, contact your supplier.
Bat Fault	Battery cannot charge or discharge	 Check the battery communication cable for correct pinout on both inverter and battery end; Check if you have chosen an incorrect battery brand; Check if there is fault on battery's indicator. If there is fault, please contact your battery supplier.

Auto test failed
LCD fails to communicate with M3 microprocessor
Firmware version mismatch between the microprocessors
Cooling fan(s) are stuck
Inverter detected leakage current on AC side
Inverter detected high DC injection current on grid port
Inverter detected short circuited PV input
GFCI module is abnormal
Battery voltage too high
Battery voltage too low
Battery is disconnected from inverter
Overload on EPS port
EPS voltage is too high
Meter is connected reversely
High DC voltage component on EPS output when running off-grid
Rapid shutdown activated
Phase losing in parallel system
Primary isn't set in the parallel system

	Only applied to Italy model
_	Restart inverter. If fault still exists, contact your supplier.
	1.Check if there is ground fault on grid and load side; 2.Restart inverter. If the fault remains, contact your supplier.
	Restart inverter. If the fault remains, contact your supplier.
	1.Check if each PV string is connected correctly; 2.Restart inverter. If the fault remains, contact your supplier.
	Restart inverter. If fault still exists, contact your supplier.
	Check if battery voltage exceeds 59.9V, battery voltage should be within inverter specification.
	Check if battery voltage is under 40V, battery voltage should be within inverter specification.
	Check battery breaker or battery fuse.
	Check if load power on inverter EPS port is within inverter specification.
	Restart inverter. If fault still exists, contact your upplier.
	Check if meter communication cable is connected correctly on inverter and meter side.
	Restart inverter. If fault still exists, contact your supplier.
	Check if the RSD switch is pressed.
	Please confirm that the wiring of the inverter is correct. If the primary is set to 3 Phase primary, the number of parallel inverters needs to be \geq 3. (And the grid input of each inverter should be connected with Grid L1,L2,L3 rightly). If the primary is set to 2x 208primary, the number of parallel inverters needs to be \geq 2. (And the grid input of each inverter should be connected with Grid L1,L2,L3 rightly)
m	Please set one of the inverters in the parallel system as the primary
	There are at least two inverters set as Primary in the parallel system, please keep one Primary and the other set as Sunordinate

5.4 Fan replacement

Please check and clean the fans regularly. The recommended period is 6 months. Please replace the fan following up the below diagram if there is problem with the fans. Turn off the system and wait for more than 5 minutes before disassembling the machine.

a. Loosen the screws and remove them



b. Remove the fan fixing







- d. Remove the fan and replace it
- e. After the fan is installed, follow the steps just now to push back and assemble it back

c. Pull out the fan bracket completely, and use a soft brush to clean the fan or replace a damaged fan.



(42)

6. Annex1: Technical Data

6.1 Remote control inverter on/off and modify parameter settings

The inverter have the following functions: Remote receive message from the utility or its agent to start or shutdown inverter; Remote receive message from the utility or its agent to complete parameter setting, enable or disable the functions in accordance to Rule21. The control software: Wlocal can be obtained from the equipment provider.

Wlocal software instructions

1. First, the computer is connected to the serial port, then run the Wlocal software, click "connect" to connect, after the connection is OK, you can read and set the data.

erial Ports COMM	~ Connect	Close	Refresh Ports					
erial Number: 100/19	462							
kid Param(5-39) Hold Param(40-1	19) Battery Param Function	ns Reset Setting	input Param(0-29) Input Param(40-2	19) UA Formane Update Del	bug			
Connection and reconnection			Interface protection					
Connect Time(u)		Set	Grid Volt Limit1 Low(5)		Set	Grid Volt Limit! Low Time:		Set
Reconnect Time(u)		Set	Grid Yok Link2 Low(%)		Set	Grid Volt Limit2 Low Time:		Set
Grid On Power SS Enables	O Enable O Di	able	Grid Yok Links Low(V)		Set	Grid Volt Limit2 Low Times		Set
Power Soft Start Slope(%/min)	wer Soft Start Sinpeth/mirb		Grid York Livert HighOD		Set	Grid Volt Limit1 High Time:		Set
Voltage Wett			Grid York Gridz HighOD		Set	Grid Volt Link? High Time		Set
Wath Wolt Braddier	Otrable ODA	able	Grid York Links HighOS		Set	Grid Volt Linit? High Time		Set
Tol-Wat V100		Set	Grid freq Limit Loudso		Set	Grid freq Linit! Low Time		Set
Tol-Wall V205		Set	Grid freq Link? Lou(%)		Get	Grid freq Link? Low Time		Set
Tole Watt delay time(Cycle time)		Set.	Grid Freq Limits Low(Hz)		Set	Grid freq Links Low Time:		Set
Tole Wate P2(No		Set	Grid Free Linit? High/Ho		Set	Grid Freq Limit1 High Time		Set
			Grid Freq Linit2 High/Hg)		Set	Grid Freq Link? High Time:		Set
Frequency-Matt			Grid Freq Links Highthis		Set	Grid Freq Limits High Time:		Set
OVF Load Devate Enable:	Ofinable ODA	able		Oferend Ofarle court			10.0	1.04
Start frequency forr frequency 0	lerate:	Let	Analyseuth busined on the mail	Odes one		Faul	All Parameters	
End Prequency for Quir Prequency	Derute	Gat						
Delay Time for Over Frequency De	rater	Set						
Start Programp for Jrequency Re-	sponse	Set						
End Prequency for _requercy Res	portan	Set						
Reactive								
Reactive Power OMD Type:		~ Set	Yob Var V1(V)		Set	Max Q Percent For QH(N)		Set
IF CMD:		Set	Web-War V2/V3		Set	Min Q Percent For QHNo		Set
Active Power Percent CMD(N):		Set	Tab Yar V2/5		Set	Delay Time for QVS		Set
			Table and VEND					

2. click "layout" and Choose "UL" Page

🖨 Wiceal - 1.8.4.8									-	0
(jagauges)										
Serial Ports	COMM	~ Come	d 00		Rafrault Ports					
Serial Number	10404184102									
Hold Paramid-370 Ho	of Paramidi, 1781 B	dan bean A	ections Res	et Settion	a Input Paramid-38 Input Parami40	and the designed	Update Debug			
					Interface protection					
Connection and reco				-						
Connection and reco Connect Time(s)				Set	Grid Volt Gmit1 Low(1)		Sat	Grid Volt Emit1 Low Time:		Set
				Set Set	Grid Volt Smith Saw00 Grid Volt Smith Saw00		54 54	Grid Volt Link? Low Time:		Sat Sat

3. In this page, can activation the Rule21 function.Setting the value in the corresponding blank. Before setting, you can read the default value first, and then set the parameter of the function that needs to be modified according to the parameter setting range provided in the next chapter 8.2

WLocal - 1.8.4.8 rguage()							-	0
deede.D								
vial Port COM	v Connet Con		Refresh Ports					
rial Number 100YBRD2								
uld Param(0-39) Hold Param(40-119) Br	ettery Param Functions Rese	e Setting	p Input Param(0-29) Input Param(40-79)	14. Firmware Update Del	bug .			
Connection and reconnection			Interface protection					
Connect Time(c)]	Set	Grid Tolk Limit? Lew00		Set	Grid Yok Link? Low Time		Set
Recornect Time(c)		Set	Grid tok Linik2 Low(H)		Get .	Grid YoR Link? Low Time		Set
Grid On Power SS Enables	Otrable Obiable		Grid tok GmR3 Low(H)		Get	Grid YoR LinkS Low Time		Set
Power Solk Dark Slope(%/min)		Set	Grid took Ginit? HighOD		Set	Grid YoR Link! High Time:		Set
Voltage Watt			Grid took Grid2 High00		Sat	Grid Volt Link2 High Time		Set
Wath-Wold Drables	Otrable Obsable		Grid Web Gankit High/Yo		Sat	Grid Volt Links High Time:		Set
Tub Watt V1(V)		Set	Grid freq Limit! Low(%)		Set	Grid freq Linit? Low Time:		Set
Yob-Watt V2(V)		Set	Grid Freq Limit2 Low(ND)		Set	Grid Roop Limit? Low Time:		Set
Yob Watt delay time(Cycle time)		Set	Grid Freq Limits Low(ND)		Set	Grid Roop Limits Low Time:		Set
Yoh Watt P2(N)		Set	Grid Freq Limit Highdrig		Set	Grid Freq Limit! High Time:		Set
			Grid Freq Linit2 High Php		Set	Grid Freq Links High Time:		Set
Frequency Watt			Grid Freq Linito Highdho		Set	Grid Rwg Links High Time:		Set
OW Load Derate Enable	Citratile Oblatile	-	Inequency protection time unit	O Second O Cycle court			Al Parameters	
Start Frequency for Jr Frequency Derate:		Set						
End Frequency for Qur Frequency Derate		Set						
Delay Time for Over Frequency Decate		Set						
Start Frequency for "Frequency Response]	Set						
End Prequency for _requency Response:		Set						
Reaction		_			_			
Reactive Power CMD Type:	*	Set	Note that V1(V)		Set	Max Q Percent For QV(N)		Set
H CMD-		Set	Volt-Har V2(V)		Set	Mix Q Percent For QV(N)		Set
Active Power Percent CMD(N)		Set	Noh Kar V3(V)		Set	Delay Time for QVD		Gat
			York Tay VAVO					

6.2 Parameter setting according to Rule21

6.2.1 Enter service setting

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Permit service	Enable	N/A	N/A
Applicable voltage low	91.7%Vnom	91.7%Vnom	91.7%Vnom
Applicable voltage high	105%Vnom	105%Vnom	106%Vnom
Applicable frequency low	59.5Hz	59.0Hz	59.9Hz
Applicable frequency high	60.1Hz	60.1Hz	61.0Hz
Connection delay time	300s	1s	600s
Reconnection delay time	300s	1s	600s
Ramp rate	20%Pn/min	6000%Pn/min	6%Pn/min

Ramp rate: When normal startup, the output power rise is 1%~100%, the maximum output current/ section is adjustable

6.2.2 High Voltage and Low Voltage Trip

Required settings in accordance with UL 1741 SA	Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
High voltage 2 HV2	Grid Volt Limit2 High(V)	120%Vnom	Fixed at 120%Vnom	Fixed at 120%Vnom
Thyn voltage 2 Trv2	Grid Volt Limit2 High Time	160ms	Fixed at 160ms	Fixed at 160ms
	Grid Volt Limit1 High(V)	110%Vnom	110%Vnom	120%Vnom
High voltage 1 HV1	Grid Volt Limit1 High Time	13s	1s	13s
	Grid Volt Limit1 Low(V)	88%Vnom	0%Vnom	88%Vnom
Low voltage 1 LV1	Grid Volt Limit1 Low Time	21s	2s	50s
Low voltage 2 LV2	Grid Volt Limit2 Low(V)	50%Vnom	0%Vnom	50%Vnom
Low voltage 2 LV2	Grid Volt Limit2 Low Time	2s	160ms	21s

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.3 High Frequency and Low Frequency Trip

Required settings in accordance with UL 1741 SA	Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
	Grid Freq Limit2 High(V)	62.0Hz	61.8Hz	66.0Hz
High Frequency 2 HF2	Grid Freq Limit2 High Time	160ms	160ms	1000s
High Eroguopoy 1 HE1	Grid Freq Limit1 High(V)	61.2Hz	61.0Hz	66.0Hz
High Frequency 1 HF1	Grid Freq Limit1 High Time	300s	180s	1000s
Low Frequency 1 LF1	Grid Freq Limit1 Low(V)	58.5Hz	50.0Hz	59.0Hz
Low Frequency 1 LF1	Grid Freq Limit1 Low Time	300s	180	1000s
	Grid Freq Limit2 Low(V)	56.5Hz	50.0Hz	57.0Hz
Low Frequency 2 LF2	Grid Freq Limit2 Low Time	160ms	160ms	1000s

Note: When setting the protection time, it needs to be converted into the number of cycles of the c orresponding frequency;

6.2.4 Specified Power factor (SPF)

The reactive power is controlled as a function if a specified power factor cosp

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Constant Power Factor Mode	Disable	N/A	N/A
Under-excited/Over-excited	Under-excited	Under-excited	Over-excited
Constant Power Factor	1	0.8	1

Note: Use the selected method to set Under-excited/Over-excited

6.2.5 Voltage / Var Mode (Q(V))

The reactive power is controlled as a function of the grid voltage. The parameterize-action is carried out by means of a reactive power/voltage characteristic curve. The absolute value of Q1 and Q4 are the same.

Q1 = Qavg,cap Q2 = Q3 = 0 Q4 = Qavg,ind	Avg slope Avg slope V1 V2	wg deadband	Inverter terminal voltage
Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Voltage-Reactive Power Mode	Disable	N/A	N/A
Vref	100%Vnom	95%Vnom	105%Vnom
Autonomous VRef adjustment Enable	Disable	N/A	N/A
Vref adjustment time constant	300s	300s	5000s
V2	Vref-2%Vnom	Vref-3%Vnom	100%Vnom
Q2	0	-60% of nameplate apparent power	60% of nameplate apparent power
V3	Vref+2%Vnom	100%Vnom	Vref+3%Vnom
Q3	0	-60% of nameplate apparent power	60% of nameplate apparent power
V1	Vref-8%Vnom	Vref-18%Vnom	V2-2%Vnom
Q1	44% of nameplate apparent power	-60% of nameplate apparent power	60% of nameplate apparent power
V4	Vref+8%Vnom	Vref+18%Vnom	V3+2%Vnom
Q4	44% of nameplate apparent power	-60% of nameplate apparent power	60% of nam eplate apparent power
Open Loop Response Time	5s	1s	90s



6.2.6 Active Power-Reactive Power Mode (Q(P))



Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Active Power-Reactive Power Mode	Disable	N/A	N/A
P3	100%Pn	P2+10%Pn	100%Pn
P2	50%Pn	40%Pn	80%Pn
P1	0%Pn	0%Pn	P2-10%Pn
Q1	0		
Q2	0		60% of nameplate apparent power
Q3	44% of nameplate apparent power		

Note: P1, P2, P3 and P1', P1', P1' are Y-axis symmetrical relationship, Q1, Q2, Q3 and Q1', Q2', Q3'are X-axis symmetrical relationship, no need to set P1', P1', P1', Q1', Q2', Q3';

6.2.7 Constant Reactive Power Mode

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Constant Reactive Power Mode	Disable	N/A	N/A
Under-excited/ Over-excited	Under-excited	Under-excited	Over-excited
Constant Reactive Power	44% of nameplate apparent power	0	60% of nameplate apparent power

Note: Use the selected method to set Under-excited/Over-excited

6.2.8 Frequency-Watt (FW)



Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Frequency-Active Power Mode	Disable	N/A	N/A
Overfrequency Droop dbOF	0.036Hz	0.017Hz	1Hz
Underfrequency Droop dbUF	0.036Hz	0.017Hz	1Hz
Overfrequency Droop kOF	0.05	0.02	0.07(for HECO)
Underfrequency Droop kUF	0.05	0.02	0.07(for HECO)
Open Loop Response Time	0	200ms	10s

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.9 Voltage-Watt (VW)



When the grid voltage exceeds V1, the output active power varies with the grid voltage.

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Voltage-Active Power Mode	Disable	N/A	N/A
V1	106%Vnom	105%Vnom	109%Vnom
P1	Ppre-disturbance (for active power output at the time voltage exceeds V1 in p.u. of Prated)	N/A	N/A
V2	1.1*Un	1.04*Vn	1.10*Vn
Ρ2	Pmin (for Advanced Inverters that can only inject active power, Pmin should approach 0)	N/A	N/A
Open Loop Response Time	105	0.55	605

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.10 Active power limit mode

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Active power limit mode	Enable	N/A	N/A
Maximum Active Power(%)	100	0	100

6.3 Test parameter tolerances

Parameter	Units	Default Tolerance of Measurement
Voltage	Volts	±1%Urated
Current	Amps	±1%Urated
Power	Watts	±1%Urated
Reactive Power	VA	±5%Srated
Power Factor	Displacement power factor	±0.01
Frequency	Hz	±0.05
Response Time	Seconds	1
Time accuracy	Total time	0.1%

7. Annex2: Lithium Brand Reference

Num	Lithium Brand Displayed on LCD	The Battery Brand
0	Lithium_0	Standard Protocol/ Zetara / EG4
1	Lithium_1	HINAESS Battery
2	Lithium_2	Pylontech/ Shoto/ UZ Energy
3	Rsvd	Rsvd
4	Rsvd	Rsvd
5	Lithium_5	GSL1 Battery
6	Lithium_6	Lux Protocol
7	Rsvd	Rsvd
8	Lithium_8	Dyness
9	Rsvd	Rsvd
10	Rsvd	Rsvd
11	Rsvd	Rsvd
12	Rsvd	Rsvd
13	Rsvd	Rsvd
14	Rsvd	Rsvd
15	Rsvd	Rsvd
16	Rsvd	Rsvd
17	Rsvd	Rsvd
18	Lithium_18	Fortress Battery
19	Lithium_19	Sunwoda Battery

PV Input data	I2K
Max. usable input current(A) Max. short circuit input current(A)	25/15/15 31/19/19
Start input voltage(V)	100
Startup voltage(V)	140
Full power MPPT voltage range(V)	230-500
DC nominal voltage(V) MPPT tracker	360
DC voltage range(V)	100-600
MPP operating voltage range(V)	120-500
Max. power(W)	18000
Number of MPPT	3
Inputs per MPPT	2/1/1
AC Grid output data	
Nominal Output Current(A)	50
Max. Output Current(A)	50
Rated voltage(V)	240
Operating voltage range(V)	180-270
Continuous power output(W)	@240V12000/@208V10400
Operating frequency(Hz)	60
Operating frequency range(Hz)	55-65
Phase shift Reactive power adjust range	0.99@full load -0.8~ + 0.8 leading Adjustable
Reactive power adjust range	-0.8~+0.8 leading Adjustable
Sync inrush curent(A)	<3% 35
, .,	55
UPS AC output data	
Nominal output current(A)	50
Nominal output voltage(V)	[240][120/240][120/208]
Continuous output power(VA) Operating frequency(Hz)	@240V 2000/@208V 0400 60
Peak power(VA)	2xPn, 0.5s
THDV	<3%
Switching Time	<20
Efficiency	
	27.5%
Max. Efficiency @ PV to grid Max. Efficiency @ battery to grid	97.5% 94%
CEC Efficiency	96.9%
,	70.770
Battery data	
Туре	Lead-acid battery/Lithium battery
Max. charge current(A)	250
Max. discharge current(A) Nominal voltage(V)	250 48
Voltage range(V)	40-60
General Data	10-00
Integrated disconnect Reverse polarity protection	DC switch Yes
DC switch rating for each MPPT	Yes
Output over-voltage protection varistor	Yes
Output over current protection	Yes
Ground fault monitoring	Yes
Grid monitoring	Yes
Pole sensitive leakage current Monitoring unit	Yes
AFCI	YES
RSD	YES
Dimensions(mm)	870*520*285mm(34.2*20.5*11.2inch)
Weight(kg)	55kg(96.8 lbs)
Degree of protection	NEMA4X / IP 65
Cooling concept	FAN
	Transformer-less
Relative humidity	0-100%
Altitude(m) Operating temperature range (° C)	<2000m -25~60° C ,>45° C Derating
Internal consumption(W)	<15W
Display	louch color screen
Display Communication interface	Touch color screen Rs485/Wi-Fi/CAN

Notes

